

Visitor Travel Survey

Please answer the questions below by placing a tick in the box(es) or by writing in the space provided.

Date: _____

Arrival Time to DfT Offices: _____

Office: _____

Departure Time from DfT Offices: _____

Q1. What is the purpose of your visit here today?

- Work ₁
- Social ₂
- Other ₃(please specify).....

Q2. Do you visit the Department for Transport regularly?

- Yes ₁
 - No ₂
- (If yes, go to question 3. If no, go to question 4)*

Q3. How regularly do you visit?

- Once a week ₁
- Twice a week ₂
- 2-4 times a week ₃
- Every day ₄
- Every two weeks ₅
- Every month ₆
- Every three months ₇
- Once a year ₈

Q4. How far did you travel to get here?

- Up to 1 mile ₁
- 1 -> 2 miles ₂
- 2 -> 4 miles ₃
- 5 -> 10 miles ₄
- 11 -> 20 miles ₅
- Over 20 miles ₆

Q5. How long did it take you to get to the Department for Transport?

- Up to 15 minutes ₁
- 16 -> 30 minutes ₂
- 31 -> 60 minutes ₃
- 61 -> 90 minutes ₄
- Longer than 90 minutes ₅

Please continue over leaf...

Q6. What was your MAIN form of transport here today?

- | | |
|-------------------------------------|--|
| | Today |
| Walk | <input type="checkbox"/> ₁ |
| Cycle | <input type="checkbox"/> ₂ |
| Tube | <input type="checkbox"/> ₃ |
| Train | <input type="checkbox"/> ₄ |
| Bus (please indicate bus route no.) | <input type="checkbox"/> ₅ |
| | |
| DLR | <input type="checkbox"/> ₆ |
| Tram | <input type="checkbox"/> ₇ |
| Drive a car alone | <input type="checkbox"/> ₈ |
| Car share as a driver | <input type="checkbox"/> ₉ |
| Car share as a passenger | <input type="checkbox"/> ₁₀ |
| Taxi | <input type="checkbox"/> ₁₁ |
| Riverboat | <input type="checkbox"/> ₁₂ |
| Scooter/motorcycle (below 125cc) | <input type="checkbox"/> ₁₃ |
| Motorcycle (above 125cc) | <input type="checkbox"/> ₁₄ |

(Tick one option in the column below)

Q7. Age

- 16-21 ₁ 22-40 ₂
 41-65 ₃ >65 ₄

Q8. Sex

- Male ₁ Female ₂

Car Users Only

Q9. What are your main reasons for using a car to get here today?

(Tick all that apply)

- Need car during the day for work ₁
 Health reasons ₂
 Personal security ₃
 No direct public transport link ₄
 Car is quicker/cheaper ₅
 Personal convenience ₆
 Other (please specify) ₇

Q8. Are you a 'Blue badge' holder?

- Yes ₁
 No ₂

Q9. If you usually travel to the Department for Transport by car, what would make you switch to another method of travel?

(Tick one box for each option, ranking in order of importance where 1st= most important and 3rd=not important at all)

- | | 1 st | 2 nd | 3 rd |
|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| Worsening traffic conditions | <input type="checkbox"/> ₁ | <input type="checkbox"/> ₁ | <input type="checkbox"/> ₁ |
| Rises in petrol prices | <input type="checkbox"/> ₂ | <input type="checkbox"/> ₂ | <input type="checkbox"/> ₂ |
| Discounted bus or train travel card | <input type="checkbox"/> ₃ | <input type="checkbox"/> ₃ | <input type="checkbox"/> ₃ |
| Improvements to existing alternatives | <input type="checkbox"/> ₄ | <input type="checkbox"/> ₄ | <input type="checkbox"/> ₄ |
| Loss of parking space | <input type="checkbox"/> ₅ | <input type="checkbox"/> ₅ | <input type="checkbox"/> ₅ |
| Improved on-site facilities | <input type="checkbox"/> ₆ | <input type="checkbox"/> ₆ | <input type="checkbox"/> ₆ |
| Other (Please specify) | <input type="checkbox"/> ₇ | <input type="checkbox"/> ₇ | <input type="checkbox"/> ₇ |

Thank you for your time