

Local Improvement Advisors (LIAs)

Local Improvement Advisors (LIAs) can provide advice, coaching, training and mentoring to support local partnerships to deliver public services through the new performance framework, Local Area Agreements and Multi Area Agreements.

The **LIAs** have a primary role in improvement and efficiency activities, to help partnerships to learn how to do things by themselves by offering face-to-face advice.

They will help local partnerships to marry their knowledge of problems and solutions with approaches that have worked elsewhere and will advise how they can build their capacity to be self-sufficient.

Each LIA has expertise in one or more of the following service delivery areas:

- stronger communities
- safer communities
- children and young people
- adult health and well being
- tackling exclusion and promoting equality
- local economy and worklessness
- climate change and environmental leadership

or the following cross cutting themes:

- leadership and partnership development
- performance management
- building analytical capacity
- digital inclusion
- data sharing
- service transformation methodologies (e.g. systems thinking)
- support for improved public services at the local level



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Support for service delivery issues could include:

- Support improvement in community safety by bringing together police, voluntary sector organisations, community groups, schools youth workers and others to develop solutions to local problems
- Supporting the development of a worklessness proposal by giving a critical independent review of their draft proposal and overseeing any amendments
- Helping a partnership to tackle alcohol abuse by working to identify difficulties in setting and measuring the outcomes, indicators and targets for inclusion in the LAA.

Support for cross-cutting issues could include:

- Resolving a community cohesion issue through mediation
- Supporting the development of an equalities strategy
- Improving data collection and analysis by running a training programme for partnership staff
- Supporting an LSP to improve on engagement with health services by high risk groups
- Improving a partnership's capacity to performance manage delivery by coaching LA and partners' staff to use an agreed delivery planning process

This is not an exhaustive list but for illustration only.

They cannot be used in a consultancy or interim management role and they are not expected to write bidding documents or strategies or carry out surveys, quantitative or qualitative research or evaluations. The aim is to build the capacity of your partnership to meet your local aims.

If your partnership has a need that you think a Local Improvement Advisor could help with, please contact:

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